

Conditions of usage

In addition to KAL's admissions policy, please take note of the following;

1. KAL does not accept responsibility for any loss, injury or damage sustained by or to any person, or the property of any person, using or visiting the premises or the grounds of the premises
2. All users must follow any reasonable instructions given by our staff
3. KAL have a zero-tolerance policy to any behaviour that we consider offensive, abusive, threatening or inappropriate, directed toward our staff or other customers.
4. Use of KAL facilities under the influence of alcohol or drugs is strictly prohibited.
5. All users must wear appropriate clothing, including footwear where appropriate for the activity they are participating in. Users will not be permitted to use KAL facilities in clothing we deem inappropriate or unsafe.
6. Only photographs / videos taken that comply with KAL's Photography Policy will be permitted.
7. Glass drinks bottles are not permitted in any area of our facilities.
8. Any incidents, accidents or damages must be reported to a member of staff as soon as possible.
9. You are advised that activity in our centres can contain a degree of physical exertion and / or specific activities with which there may be a risk of injury associated. By taking part in the activity, you accept that you have understood this risk exists.
10. You are expected to use reasonable caution when using the facility and not complete any activities outside of your ability, use any equipment you are unfamiliar with or behave in an unsafe manner which may cause injury to yourself or someone else.
11. If you have any medical conditions or injuries which may affect your ability to participate safely, you must speak to your doctor before participating in any activity.
12. Customers who are unwell, or who have been unwell, should not participate in the activity for at least 48 hours.

KAL reserves the right to amend these conditions without prior notice.

Customers breaching these conditions of usage may be asked to leave the premises and their usage of KAL facilities may be suspended.